Police

From: Ian.Clements@met.police.uk [mailto:Ian.Clements@met.police.uk]

Sent: Monday, September 16, 2019 4:27 PM

To:

Subject: RE: Belair House Premises Licence Application

Dear Richard

The applicant has agreed to all my conditions as stated in my original representation dated the 31st August

I am now in a position to withdraw my representation.

- 1. That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises
- 2. All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the police and the council.
- A member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer.
- 4. When the premises are in operation under its premises licence and the terminal hour in greater that midnight, the premises will employ a minimum of 2 (two) SIA registered door supervisors. They will be responsible for the screening of patrons entering the premises and monitor patrons inside. Upon the cessation of licensable activities they will provide a high visibility presence outside of the premises to assist with the timely dispersal of patrons as to minimise any disturbance to local residents.
- 5. That all staff involved in the supply of alcohol will be trained in their responsibilities under the licensing act 2003 and training records to be kept and updated every 6 months and shall, upon request, be made immediately available to Officers of the Police and the Council

Kind Regards

Ian Clements | Constable
MPS Central South BOCU
Neighbourhoods Policing- Partnership & Prevention

Licensing Officer

Mobile

MPS Internal

MPS Telephone

From:

Sent: 16 September 2019 16:19

To: Clements Ian J - AS-CU < Ian. Clements@met.police.uk>

Cc: richard.kalu@southwark.gov.uk

Subject: Re: Belair House Premises Licence Application

Dear Mr Clements,

Yes please, I am happy to agree to all 5 conditions as listed in your original recommendation dated 31st August 2019. Thank you.

Kind Regards

From: lan.Clements@met.police.uk <lan.Clements@met.police.uk>

Sent: Monday, 16 September 2019, 16:02

To:

Subject: RE: Belair House Premises Licence Application

Dear Mr Patel

Does my original recommendation work better

1. When the premises are in operation under its premises licence and the terminal hour in greater that midnight, the premises will employ a minimum of 2 (two) SIA registered door supervisors. They will be responsible for the screening of patrons entering the premises and monitor patrons inside. Upon the cessation of licensable activities they will provide a high visibility presence outside of the premises to assist with the timely dispersal of patrons as to minimise any disturbance to local residents.

From:

Sent: 16 September 2019 14:51

To: MD Mailbox - Southwark Licensing < <u>Southwark Licensing@met.police.uk</u>>; Clements Ian J - AS-CU

Subject: RE: Belair House Premises Licence Application

Dear Mr Clements,

After considering the work involved to implement our dispersal plan and additional provisions set out in our previous email, we feel that it would be in the interest of Belair House to agree to have 2 SIA registered door supervisors when the hours are greater than midnight. We would create a system where by sound checks are made during the course of an event, they would be responsible along with management to make sure all windows and doors are closed at all time, monitor patrons inside and assist with the timely dispersal of patrons as to minimise any disturbance to local residents. Thank you.

Kind Regards



From: lan.Clements@met.police.uk <lan.Clements@met.police.uk > On Behalf Of

SouthwarkLicensing@met.police.uk Sent: 10 September 2019 12:15

Cc: Jayne.Tear@SOUTHWARK.GOV.UK

Subject: RE: Belair House Premises Licence Application

Dear Mr Patel

Thank you for taking the time to talk earlier, when you get a moment please take a look at the following suggested control measures.

Hopefully these would negate the requirement for SIA on every occasion you are open until 2am.

- 1. There shall be no more than 10 (TEN) DJ led promoted events per each calendar year. On occasions when A DJ led event is planned, the premises licence holder with inform the responsible authorities at least 7 (SEVEN) days in advance.
- 2. On occasions when DJ led events are taking place and the premises is in operation under its premises licence, at least 2 (TWO) SIA door supervisors will be employed from 21:00 until at least

30 minutes after all patrons have left the premises. They will be employed for the screening of patrons and conflict management, and to ensure that the dispersal of patrons is in line with the premises dispersal policy.

- 3. That a written dispersal shall be kept at the premises with the licence and made available for inspection by authorised officers. All staff shall be trained in the use of the dispersal policy.
- 4. That an events register shall be maintained and made immediately available for inspection at the premises to council or police officers on request;
- 5. The premises will not be open to the general public for walk in sales of alcohol. Access to the premises will be for those attending pre-planned events and on invite only.

Please come back to me with any comments

Kind Regards

lan

From:

Sent: 09 September 2019 16:53

To: MD Mailbox - Southwark Licensing < <u>Southwark Licensing@met.police.uk</u> >

Cc: richard.kalu@southwark.gov.uk

Subject: Belair House Premises Licence Application

Dear Mr Clements,

Thank you for your letter, I can confirm although the Belair House drawings do show accommodations on the third floor however it will not be used as we do not have a fire escape on that floor.

Belair House are very willing to accept your conditions 1,2 & 3 for the CCTV and will be giving all managers training and access to view and download images to a removable device on request for Police or Council Officers. The CCTV currently at Belair House is clear and in good working order, I am happy to meet you on the premises or send any samples to yourself to make sure your happy with the image and playback quality.

We have amended our premises licence application which would require Belair House to have trained parking marshals in high visible uniforms to facilitate the dispersal of patrons for events finishing after 23:30. Could we possibly discuss the requirement of SIA registered door supervisors as we would find it difficult to find Door supervisors who would come out only from 00:00 until 02:00 they usually ask for a minimum of 5 hours shift which would increase our costings quite significantly on every event. We have however used SIA registered door supervisors in the current year at our discretion when we have felt an event requires these measures. The clientele attending Belair House are usually very well behaved this is reflected in our offerings and pricing structure for parties, weddings and are very selective in the events we allow to book. (E.g. Most of our events require a large pre spend on food and hire charge, we generally tend to avoid bookings who wish to have parties meeting minimum spends only with drinks.) Belair House does pride itself to be a high class exclusive fine dining, bar, restaurant and events venue and do proactively work towards minimising crime associated with the premises.

Belair House will provide staff involved in the supply of alcohol training in their responsibilities and would keep this updated and available upon request for the Police and Council Officers. We have also amended our application to transfer all the licensing conditions that existed in the previous license to this new application. I hope we can arrange a meeting or telephone call to discuss all the above, whichever you prefer. Thank You for your time.

Yours Sincerely



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Publc Health

From: Deidda, Clizia

Sent: Wednesday, September 11, 2019 3:41 PM

To: Kalu, Richard;

Subject: RE: Bel Air House, Gallery Road, Dulwich, SE21 7AB - Premises Licence Application

Amendment

Dear Richard and

In light of the amendments made to the application, I am happy to withdraw my original representation.

Best Wishes,

Clizia

Clizia Deidda

Public Health Policy Officer (Mental Health, Substance Misuse & Healthcare) | Public Health Division

Place and Wellbeing Department | London Borough of Southwark

160 Tooley Street |London SE1P 5LX T: 0207 525 7707 | M: 07710 179 570

E: Clizia.deidda@southwark.gov.uk

www.southwark.gov.uk





please consider the environment - do you really need to print this email?

From: Kalu, Richard

Sent: Wednesday, September 11, 2019 3:30 PM

Cc: Deidda, Clizia

Subject: Bel Air House, Gallery Road, Dulwich, SE21 7AB - Premises Licence Application Amendment

Importance: High



Many thanks for your email and update in relation to the amendment to your new premises licence application to reflect what was previously licensed at this premises.

I am aware that you are near agreement with the Police and EPT (Environmental Protection Team) as Responsible Authorities. I have been annual leave for a few days and I have not been copied into any email discussions which you have had with Public Health as a Responsible Authority.

It would be helpful if Public Health could confirm if they wish to maintain or withdraw their objection based on the amendment to the application.

Regards

Richard Kalu – Principal Licensing Officer

Southwark Council | Licensing Unit 160 Tooley Street | London | SE1 2QH Direct line 020 7525 4642 | Fax 020 7525 5735 | Call Centre 020 7525 2000

Visit our web pages http://www.southwark.gov.uk/licensing

Womens Safety Charter

https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety

From: Sent: Wednesday, September 04, 2019 8:22 PM

To: Kalu, Richard Cc: Regen, Licensing

Subject: Belair House Premises Licence Application Amendment

Dear Richard,

In light of the concerns received by the local residents we would like to amend our premises licence application. Please accept this email as a modification of our current application for a premises licence. We wish to transfer all the licensing conditions that existed in the previous license to this new application. We would also like make residents aware that the new premises licence application hours applied for are the same trading hours as the previous licence granted to Belair House.

In addition to this modification, we propose to implement the following measures:

- Belair House will invest in New Air Conditioning as guests have potentially opened windows in the past on event days, this will ensure each room temperature and conditions are suitable all year round.
- Belair House will install Door Closers on every fire exit door on the ground and first floor.
- Belair House will carry out a noise management plan and install a new sound system using better technology to monitor and carry on limiting the sound.
- Belair House will create an event management dispersal plan and engage in hiring parking marshals with high visible uniform for dispersal of patrons after 23:30.
- Belair House will create an email address such as communications with local residents for any complaints they may have, any emails sent to this address will automatically be forwarded to all Belair House Managers and the Director. We will also publish a telephone number in due course for residents to be in touch if they have any concerns and would have the ability to contact Belair House via, Email, Telephone, Message and WhatsApp. We believe this will help bridge the gap for any resident who may have any concerns about Belair House and allow a clear line of communication from Residents to Belair House.

We hope that our revised premises licence application along with the proposed measures as set out above will address the concerns raised. We value the feedback given and want to do our best in being considerate members of the Dulwich community.

Yours Sincerely,

Environmental Protection Team

From: Kalu, Richard

Sent: Tuesday, September 17, 2019 2:04 PM

To: Legassick, Bill;

Cc: Binya, Raymond

Subject: RE: Belair House Premises Licence Application Environmental

Importance: High

Dear Bill

Thank you for your confirmation.

Regards

Richard Kalu – **Principal Licensing Officer**Southwark Council | Licensing Unit
160 Tooley Street | London | SE1 2QH
Direct line 020 7525 4642 | Fax 020 7525 5735 | Call Centre 020 7525 2000
Visit our web pages http://www.southwark.gov.uk/licensing

Womens Safety Charter

https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety

From: Legassick, Bill

Sent: Tuesday, September 17, 2019 1:25 PM

To:

Cc: Kalu, Richard; Binya, Raymond

Subject: RE: Belair House Premises Licence Application Environmental



Thank you for your email below agreeing to the suggested conditions. I am writing to confirm that the Environmental Protection Team has withdrawn its objection to the application for a premises licence at Belair House.

Bill Legassick

Principal Environmental Health Officer

<u>Postal address:</u> Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

visit: http://www.southwark.gov.uk/air-quality



Please consider the environment - do you really need to print this email?

From:

Sent: Tuesday, September 17, 2019 1:15 PM

To: Legassick, Bill

Cc: Kalu, Richard; Binya, Raymond

Subject: Re: Belair House Premises Licence Application Environmental

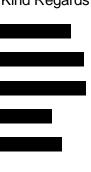
Hi Bill,

I am happy with all your conditions below,

- The premises shall be adequately mechanically ventilated and comfort cooled to allow doors and windows to remain closed during licensed entertainment.
 - A sound limiting device shall be installed, set and maintained, to control maximum levels of amplified sound inside the premises so as to ensure entertainment noise from the premises does not cause a public nuisance in the vicinity of the premises, and in particular is not audible inside any nearby noise sensitive premises.
 - The installation of the new air conditioning system and sound system to be installed in the premises by the 1st December 2019.
 - Self-closers (in accordance with BS 6459 Pt. 1 1984) shall be installed to every fire exit door on the ground and first floor.
 - The premises shall have documented, and effectively employ the Belair Dispersal Policy including the engagement of parking marshals with high visible uniform for dispersal of patrons
 - The premises shall maintain a communication package to enable residents to contact Belair House, if there any complaints during licensed entertainment events.

Thank you.

Kind Regards



From: Legassick, Bill < Bill.Legassick@SOUTHWARK.GOV.UK >

Sent: Tuesday, 17 September 2019, 13:10

To:

Cc: Kalu, Richard; Binya, Raymond

Subject: RE: Belair House Premises Licence Application Environmental

Dear

Thank you for your email and confirmation that you have accepted the suggested conditions from EPT.

For clarify the effect of this will be that in the event that a licence is granted, EPT will wish the following conditions to be detailed on your premises licence.

It would be helpful if you could confirm that you are happy to amend your application operating schedule to include the below suggested conditions;

- The premises shall be adequately mechanically ventilated and comfort cooled to allow doors and windows to remain closed during licensed entertainment.
 - A sound limiting device shall be installed, set and maintained, to control
 maximum levels of amplified sound inside the premises so as to ensure
 entertainment noise from the premises does not cause a public nuisance in
 the vicinity of the premises, and in particular is not audible inside any nearby
 noise sensitive premises.
 - The installation of the new air conditioning system and sound system to be installed in the premises by the 1st December 2019.
 - Self-closers (in accordance with BS 6459 Pt. 1 1984) shall be installed to every fire exit door on the ground and first floor.
 - The premises shall have documented, and effectively employ the Belair Dispersal Policy including the engagement of parking marshals with high visible uniform for dispersal of patrons
 - The premises shall maintain a communication package to enable residents to contact Belair House, if there any complaints during licensed entertainment events.

Bill Legassick Principal Environmental Health Officer

<u>Postal address:</u> Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

visit: http://www.southwark.gov.uk/air-quality



Please consider the environment - do you really need to print this email?

From:

Sent: Tuesday, September 17, 2019 12:12 PM

To: Legassick, Bill

Cc: Kalu, Richard; Binya, Raymond

Subject: Re: Belair House Premises Licence Application Environmental

Dear Bill,

I am happy to work to time scales and all the conditions dated 11th september 2019 . Thank you very much.

Kind Regards

From: Kalu, Richard < Richard.Kalu@southwark.gov.uk>

Sent: Tuesday, 17 September 2019, 10:49

To: Legassick, Bill

Cc:

Subject: RE: Belair House Premises Licence Application Environmental

Dear Bill

Thank you for your email.

I have now passed your email to the applicant to see if he is minded to agree to your suggested time - scale. I trust the applicant will provide confirmation shortly.

Regards

Richard Kalu – **Principal Licensing Officer**Southwark Council | Licensing Unit
160 Tooley Street | London | SE1 2QH
Direct line 020 7525 4642 | Fax 020 7525 5735 | Call Centre 020 7525 2000
Visit our web pages http://www.southwark.gov.uk/licensing



https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety

From: Legassick, Bill

Sent: Tuesday, September 17, 2019 10:34 AM

To: Kalu, Richard

Subject: FW: Belair House Premises Licence Application Environmental

Richard

Further to our discussions, please find attached the revised dispersal policy, which is satisfactory.

Mr Patel has agreed for the following measures to be made into conditions, but he has asked for 60 days from the licence being granted to implement the extra measures. I am happy if the conditions are complied with by the 1st December 2019.

Can you pass the conditions for to agreed the timing.

Thank you.

Bill Legassick Principal Environmental Health Officer

<u>Postal address:</u> Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

visit: http://www.southwark.gov.uk/air-quality



Please consider the environment - do you really need to print this email?

From: Parin Patel [mailto:parinbpatel@outlook.com]
Sent: Monday, September 16, 2019 9:41 PM

To: Legassick, Bill

Cc: Binya, Raymond; Kalu, Richard

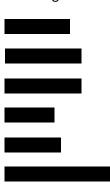
Subject: RE: Belair House Premises Licence Application Environmental

Dear Bill Legassick,

Please find attached the updated dispersal plan, I am happy for the useful measures dated 11st September 2019 to be on the licence as appropriate conditions but could I have 60 days from the licence being granted to implement the extra measures, some measures will take less time such as installing door closers, setting up the email address, a telephone number will be submitted for residents by this Friday, the noise management plan will be completed soon, the 2 main works that

would take the longest is the installation of the new sound system and the installation of the new air-conditioning but we are in the process of sorting this out. Thank You.

Kind Regards



From: Legassick, Bill < Bill.Legassick@SOUTHWARK.GOV.UK >

Sent: 16 September 2019 18:33

To:

Cc: Binya, Raymond < Raymond. Binya@southwark.gov.uk >; Kalu, Richard

<Richard.Kalu@southwark.gov.uk>

Subject: RE: Belair House Premises Licence Application Environmental

Dear

Thank you sending the Dispersal Plan for Belair House. I have the following comments:

- 1. The dispersal plan should include a statement that the actions within the plan will be overseen by the duty manager so that the plan is adhered to at the appropriate times.
- 2. I would suggest that at 40 or 45 minutes before the end of the event, that an announcement is made that the bar will be closing in 10 or 15 minutes. At 30 minutes before the end of the event, that the bar shuts down, the staff to serve only water. Delete the current 15 minutes event of bar closing.

Can you please review the above suggestions and if the suggestion are acceptable to you, can you please incorporate them in a revised management plan and re-submit the revised plan to the authority by **noon** tomorrow. Please contact me if you have any comments about the suggestion.

Further to your useful measures in your email dated 11th September 2019 listed below:

- Belair House will invest in New Air Conditioning as guests have potentially opened windows in the past on event days, this will ensure each room temperature and conditions are suitable all year round.
- Belair House will install Door Closers on every fire exit door on the ground and first floor.
- Belair House will carry out a noise management plan and install a new sound system using better technology to monitor and carry on limiting the sound.
- Belair House will create an event management dispersal plan and engage in hiring parking marshals with high visible uniform for dispersal of patrons after 23:30.

• Belair House will create an email address such as residents@belairhouse.co.uk for better communications with local residents for any complaints they may have, any emails sent to this address will automatically be forwarded to all Belair House Managers and the Director. We will also publish a telephone number in due course for residents to be in touch if they have any concerns and would have the ability to contact Belair House via, Email, Telephone, Message and WhatsApp. We believe this will help bridge the gap for any resident who may have any concerns about Belair House and allow a clear line of communication from Residents to Belair House.

I would recommend that these measures are placed on the licence as appropriate conditions. Do you accept this recommendation?

Bill Legassick

Principal Environmental Health Officer

<u>Postal address:</u> Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

visit: http://www.southwark.gov.uk/air-quality



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From: Kalu, Richard

Sent: Monday, September 16, 2019 4:42 PM

To:

Cc: Binya, Raymond; Legassick, Bill

Subject: RE: Belair House Premises Licence Application Environmental

Importance: High



Thank you for your email and providing the information requested by EPT. Unfortunately Ray Binya is now on annual leave and I am now forwarding your email to Bill Legassick who will be picking up this matter in the absence of Ray.

I now await update from Bill on whether he intends to withdraw or maintain his objection.

Regards

Richard Kalu – **Principal Licensing Officer**Southwark Council | Licensing Unit
160 Tooley Street | London | SE1 2QH
Direct line 020 7525 4642 | Fax 020 7525 5735 | Call Centre 020 7525 2000
Visit our web pages http://www.southwark.gov.uk/licensing



https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety

From:

Sent: Monday, September 16, 2019 4:34 PM

To: Binya, Raymond **Cc:** Kalu, Richard

Subject: RE: Belair House Premises Licence Application Environmental

Dear Raymond Binya,

Thank you for your email, please find attached our Dispersal Plan for Belair House. I hope this is everything you require, if there is anything you feel that I should amend in our plan, I am more than happy to do so. Thank You.

Kind Regards

From: Binya, Raymond < Raymond. Binya@southwark.gov.uk >

Sent: 14 September 2019 20:45

To:

Cc: Kalu, Richard < Richard. Kalu@southwark.gov.uk >

Subject: RE: Belair House Premises Licence Application Environmental

Dear

Thank you for your email.

I appreciate that you have agreed to transfer all conditions of the previous premises licence onto the new one (if granted) and the extra measures you have taken added to ensure you are public nuisance is prevented.

However, due the level of concerns around dispersal plans, I would be happy to remove my representations after you submit and I am able assess effectiveness of your proposed event management dispersal plan.

Looking forward to hearing from you.

Kind Regards,

Raymond Binya

Principal Environmental Protection Officer

Postal address: Southwark Council | Environmental Protection Team | Environmental and Leisure | 3rd Floor Hub | 1 | PO Box 64529 | London | SE1P 5LX. Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 02075254809 | Fax: 020 7525 5705 | e mail: raymond.binya@southwark.gov.uk

visit:

Air Quality web pages: http://www.southwark.gov.uk/air-quality Construction web pages: http://www.southwark.gov.uk/construction London Low Emission Construction Partnership - http://www.llecp.org.uk/



Please consider the environment - do you really need to print this email?

From:

Sent: Wednesday, September 11, 2019 12:13 PM

To: Binya, Raymond Cc: Kalu, Richard

Subject: Belair House Premises Licence Application Environmental

Dear Raymond Binya,

Thank you for your letter, in light of your concerns Belair House will take additional steps to prevent public nuisance. The first step we have taken is to transfer all the licensing conditions that existed in the previous license to this new application.

In addition to this modification, we propose to implement the following measures:

- Belair House will invest in New Air Conditioning as guests have potentially opened windows in the past on event days, this will ensure each room temperature and conditions are suitable all year round.
- Belair House will install Door Closers on every fire exit door on the ground and first floor.
- Belair House will carry out a noise management plan and install a new sound system using better technology to monitor and carry on limiting the sound.
- Belair House will create an event management dispersal plan and engage in hiring parking marshals with high visible uniform for dispersal of patrons after 23:30.
- Belair House will create an email address such as for better communications with local residents for any complaints they may have, any emails sent to this address will automatically be forwarded to all Belair House Managers and the Director. We will also publish a telephone number in due course for residents to be in touch if they have any concerns and would have the ability to contact Belair House via, Email, Telephone,

Message and WhatsApp. We believe this will help bridge the gap for any resident who may have any concerns about Belair House and allow a clear line of communication from Residents to Belair House.

We do note your concerns regarding your visit to our premises on 18th May 2019 and have since invested in training for Mr Gabriel Lita. On the 21st August 2019 we booked Mr Gabriel Lita for APLH Course (Award for Personal Licence Holders). I have attached the confirmation of this in the email. We believe this will give him the necessary skills and the ability to understand and implement the requirements of the licencing act in the workplace. We are very willing to invest in any other training you feel may be necessary. Belair House will also provide staff involved in the supply of alcohol training in their responsibilities and would keep this updated and available upon request for the Police and Council Officers.

I hope the additional above measures will prevent public nuisance. If you would like to have a meeting or telephone call to discuss the application, I am happy to do so. Thank you for your time.

Yours Sincerely



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